

Our company **IMERIDIS TRIANTAFYLLOS – MAKROPOULOS VASILIS S.A.** has been operating for many years in the design, development, manufacture and sales of equipment as well as marketing, installation and technical support of software for livestock and milk processing industries.

With main vision of constant contribute to its customers' success and to their absolute satisfaction by meeting every specialized need, with principal values the insistence on quality, focus on the customer and emphasis on flexibility based on the necessary training – know-how and the constant training of its personnel while at the same time its full harmonization with the Legislative and regulatory requirements, the company already holds a leading position in Greece and is ranked among the biggest companies in the international market of livestock equipment.

The Management of **IMERIDIS TRIANTAFYLLOS – MAKROPOULOS VASILIS S.A.** is committed to its full harmonization with the applicable Legislation based on the valid laws and regulations. The Management, the executives and the personnel of the company are aware of and adopt totally the Quality Policy which has been established and is being applied. The management from its side is committed to the following:

- That the policy that follows will be appropriate for its purpose and the services which provides and is followed in the range of implementation Management System that applies according to the quality of provided services.
- To provide a framework for the definition of the aims and objectives of quality
- For the compliance and retaining of the Legislative and regulatory requirements
- For the establishment measurable objectives of quality and their achievement
- For the awareness of the personnel in this direction
- For the constant effort of improving and promoting the quality level, through the Management System that the company implements in harmonization with the Standard ISO 9001:2015
- For the availability and its notification to interested parties
- For the implementation, maintenance, review and constant improvement of the Quality Policy and the Management System

The basic axes for the implementation of the policy are:

- The Management's commitment to provide all the necessary resources and means to ensure the freely, efficient and effective operation of the company and the rational management of natural resources,
- The absolute observance of the valid Greek and European Legislation and the International standards regarding the operation of the company,
- The definition of quality objectives and the systematic monitoring and review of their implementation,
- The communication and the notification to each interested part, so that it knows our principles and our results of the efforts that we make for the improvement of our performances in quality issues
- The control of our partners so that to be ensured the adoption of the principles and the operation of them according to the needs we have placed,
- The continual training and awareness of our executives, our personnel and our partners, so that to encourage their active participation in the efforts that we make for the constant improvement of our provided services and the working environment and
- The reception of organizational and preventing measures in order to avoid any risks that could affect the quality of provided services

The herewith policy, is updated and revised accordingly in cases of changes in the size or the nature of our activities or after the occurrence of emergency events and is reviewed in each review of the Management System.

**Thessaloniki, 01 May 2018**

**For the management**

(Signature)